

# How-to guidelines for extended warranty applications

K&F CONCEPT Standard Warranty

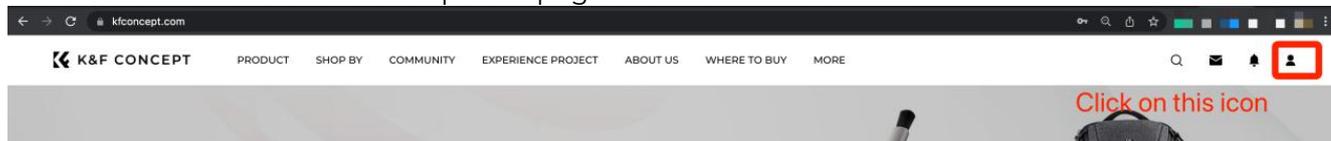
<https://www.kfconcept.com/support/warranty.html>

## Steps

1. Register on the official website <https://www.kfconcept.com/>

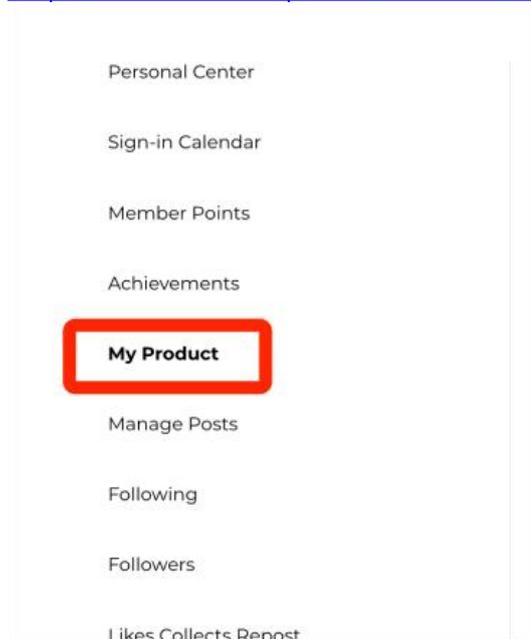
2. Click to the **Personal Center**

\*This icon can be found at the top of all pages of the official website

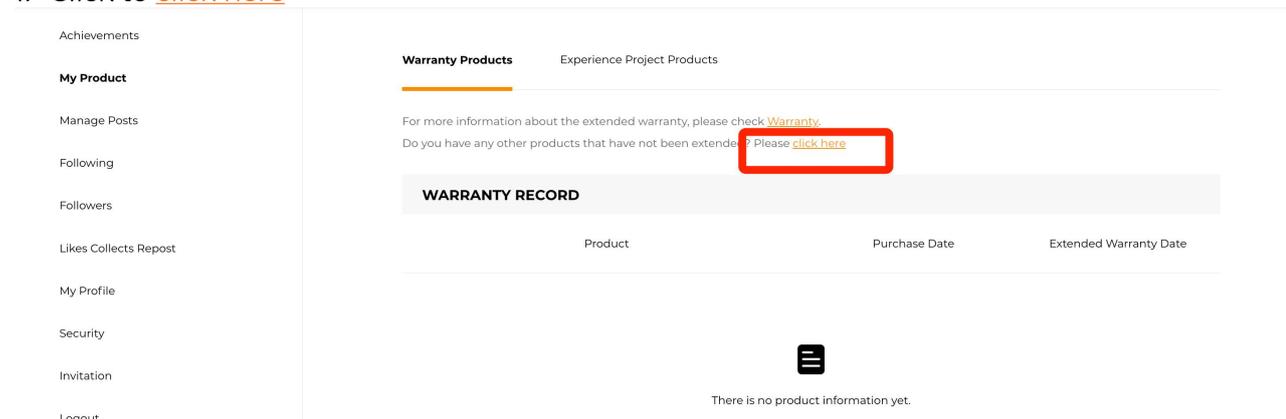


3. Click to **My Product**

[https://www.kfconcept.com/account/my\\_product.html?tag=my\\_product](https://www.kfconcept.com/account/my_product.html?tag=my_product)



4. Click to [click here](#)



5. Please select **Official Purchase** or **Other Purchase** depending on your purchase method

Achievements

**My Product**

Create Post

Manage Posts

Following

Followers

Likes Collects Repost

My Profile

Security

Invitation

Logout

**Warranty Products**

Experience Project Products

< Back

Official Purchase

Other Purchase

Purchased from the official online shop

### CONFIRM THE FOLLOWING INFORMATION

**Platform**

Purchased platform

**Order No.**

Complete order number

Country :

Purchase Date :

**Product SKU**

Your product SKU

**Email**

Enter your email

Submit

6. Please fill in the required information.

**Warranty Products**

Experience Project Products

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Official Purchase

Other Purchase

Purchased from the official online shop

### CONFIRM THE FOLLOWING INFORMATION

**Platform**

Purchased platform

**Order No.**

Complete order number

Country :

Purchase Date :

**Product SKU**

Your product SKU

**Email**

Enter your email

Submit

or

**Warranty Products**

Experience Project Products

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Official Purchase

Other Purchase

Purchased from offline and dealer store

### CONFIRM THE ORDER NUMBER INFORMATION

**Platform**

Please fill in where to buy

**Country**

Purchased from which country

**Purchase Date**

The date you bought the product

**Product SKU**

Your product SKU

**Email**

Your Email

**Upload Picture**

Upload no more than 5 pictures that are relevant to the content of your complaint.



PNG/JPG/ GIF  
only Max 10MB  
each

**Description**

If any additional information, please fill it in